



## Rules, Terms and Conditions

Welcome to The Mandel Jewish Community Center's JSwim Lesson registration. Please take the time to carefully read and review our policies for parents and guardians. These policies have been created in order to meet our commitment of providing timely, quality service to all of our customers.

### **ARRIVAL PROCEDURES AND PARENTAL SUPERVISION**

Please ensure that your child(ren) arrive 10 minutes prior to the designated start time at the location of their lesson. Please make sure that you budget enough time to adequately dress (see Swim Attire and Diapers section) the child(ren) prior to start time.

Please do not allow your student to enter the pool until the swim instructor calls for the class to begin. If you arrive after the class has begun, please get the attention of the instructor before letting your child(ren) enter the pool. As a courtesy to all clients, lessons end at their scheduled time even for late arrivals.

Parents and/or guardians must supervise their child(ren) before and after swim lessons. During swim lessons, parents/guardians are required to remain on the pool deck. There is ample seating and Wi-Fi available where parents/guardians can wait for the completion of the lesson.

### **USE OF FACILITIES**

The Mandel Jewish Community Center is proud of our state of the art facility and we ask child(ren), parents, guardians, and/or all other parties to respect it and clean up after themselves.

The Mandel Jewish Community Center also does not permit the following on the premises: smoking, use of glass containers on the pool deck, profanity, alcohol, and pets.

### **SWIM ATTIRE AND DIAPERS**

Proper swim attire is required at all times for the child(ren). Swimsuits are required for both boys and girls (underwear is not an acceptable form of swim attire). Please change your child(ren) in the locker room and not on the pool deck.

Masks covering the nose are not permitted.

We do NOT recommend having your child(ren) wear a flotation device; however, if it is ABSOLUTELY necessary, only U.S. Coast Guard approved flotation devices are permitted. The device will say if it is Coast Guard approved.

In addition, please remove all Band-Aids before entering the pool and please keep your child's nails trimmed.

If a child is not toilet trained or is toilet trained for less than 6 months, he/she must wear a disposable diaper and an approved cloth swim diaper to assure a double layer of protection. The cloth swim diaper must pass the two finger test (if 2 fingers can be inserted under the elastic in the legs and waist, the swim diaper is too large and the child will not be permitted in the water). Wearing only a disposable diaper is not allowed as **disposable diapers alone do not pass** The Mandel Jewish Community Center and Board of Health codes.

Please remember to take your child to the restroom **prior** to the start of their lesson. Water quality and purity is extremely important to us and we ask that if your student has had diarrhea within the last two days, please schedule a

makeup lesson instead of bringing your student to the lesson.  
Please avoid milk, dairy products, spicy foods, and large meals before lessons.

### **PHOTOGRAPHS AND VIDEO RECORDING**

Photos and videos are occasionally taken at The Mandel Jewish Community Center and are used for publicity purposes and on social media.

Please note that The Mandel Jewish Community Center has security cameras in place to monitor the facility at all times for security purposes.

### **EMAILS, TEXT MESSAGES AND UPDATES**

The Mandel Jewish Community Center likes to ensure that our customers are up to date with all relevant information. We typically take email address and cell phone numbers from our registration process and on occasion, email and text our customers with information, newsletters, upcoming events and promotions. If you would like to opt out of these emails and updates, please let us know.

## The Mandel JCC JSwim Lessons

### Waiver

#### **RELEASE OF LIABILITY—READ BEFORE SIGNING**

I, the undersigned, as the parent or legal guardian of the child listed on this application in consideration of the request and permission of my son/daughter to participate in The Mandel Jewish Community Center's programs, including, but not limited to JSwim Lessons, etc. agree that:

1. The risk of injury from the activities involved in this program is significant, including the potential for permanent paralysis and death, and while particular skills, equipment, and personal discipline may reduce this risk, the risk of serious injury does exist; and,
2. I KNOWINGLY AND FREELY ASSUME ALL SUCH RISKS, both known and unknown, EVEN IF ARISING FROM THE NEGLIGENCE OF THE RELEASEES or others, and assume full responsibility for my participation; and,
3. I willingly agree to comply with the stated and customary terms and conditions for participation. If, however, I observe any unusual significant hazard during my presence or participation, I will remove myself from participation and bring and bring such to the attention of the JCC immediately; and,
4. I, for myself and on behalf of my heirs, assigns, personal representatives and next of kin, HEREBY RELEASE, INDEMNIFY, AND HOLD HARMLESS THE MANDEL JEWISH COMMUNITY CENTER, their officers, officials, agents, and/or employees, other participants, sponsoring agencies. Sponsors, advertisers, and, if applicable, executives and lessons of premises used for the activity (Releases"), WITH RESPECT TO ANY AND ALL INJURY, DISABILITY, DEATH, or loss or damage to person or property, WHETHER ARISING FROM THE NEGLIGENCE OF THE RELEASEES OR OTHERWISE, to the fullest extent permitted by law.

**I HAVE READ THIS RELEASE OF LIABILITY AND ASSUMPTION OF RISK AGREEMENT, FULLY UNDERSTAND IT'S TERMS, UNDERSTAND THAT I HAVE GIVEN UP SUBSTANTIAL RIGHTS BY SIGNING IT, AND SIGN IT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT.**

**MEDICAL EMERGENCIES**

In the event of a medical emergency, the undersigned Parent(s)/Guardians(s) of the above named participants, hereby grants authorization to The Mandel Jewish Community Center and its representatives to employ any legally licensed physician or health care facility on behalf of each of the undersigned, and to direct and/or order emergency medical treatment for the above named participant. The undersigned further agrees that neither The Mandel Jewish Community Center nor any of its representatives, its officers, agents, and employees shall be liable under any circumstance to anyone exercising the foregoing authority in the event of an emergency. The undersigned agrees to pay all costs associated with medical care and transportation received by the participant.

**ASSUMPTION OF RISK**

I further understand that swimming is a hazardous activity. I understand that there are risks inherent in activities conducted by The Mandel Jewish Community Center including, but not limited to, paralyzing injuries, brain injuries and death. With the full understanding of the facts, I state, that to the best of my knowledge, my son/daughter listed on this application has no medical, physical, mental or emotional health conditions which would hinder or prevent his/her active participation, unless otherwise communicated, in The Mandel Jewish Community Center programs.

## **TUITION FEES**

THE TUITION FEES ARE PREPAID MONTHLY

Group lessons are \$25 per class and \$50 per class for private lessons.

Swim team fee is \$82

## **ACCEPTABLE PAYMENT FORMS, POLICIES, & REGISTRATION**

**The Mandel Jewish Community Center accepts credit cards from the following providers: AMEX, Visa, MasterCard, and Discover.**

Tuition fees must be paid on a card and must be saved on file. Credit cards will be charged on the 5<sup>th</sup> st of the month.

All registration fees and tuition are due at the time of enrollment and are nonrefundable.

## **NO REFUND POLICY & DROP PROCEDURE**

The Mandel Jewish Community Center JSwim does issue refunds for any reason.

Our lessons are part of a continuous program. Once you have enrolled, you will stay enrolled until you inform us in writing before the new billing cycle that you are discontinuing lessons.

## **MAKEUP POLICY**

Because of our strict student to teacher ratio, missed classes will not result in prorated tuition or refunds. Should you miss your regular lessons, you may schedule **makeup class based** on availability within the current teaching schedule. Please understand that we do not guarantee the same teacher or time for scheduled lessons makeups. If you are unable to attend one of our designated make up sessions, please let us know promptly so we may open that class up to another member. In order to keep the integrity of each class, we do not schedule back to back classes for makeups.

You do not need to contact us if you are planning on missing your regularly scheduled lessons. We understand the children sometimes get sick in the middle of the day or unexpected delays keep you from attending your lessons. In addition, you will still have the opportunity to reschedule any lessons that is cancelled by the Mandel Jewish Community Center due to weather, mechanical failures, or staffing issues.

## **HOLIDAYS AND PROLONGED HOURS**

The Mandel Jewish Community Center teaches lessons year round (including school holidays) with the exception of New Year's Day, Passover, Memorial Day, Shavuot, Independence Day, Labor Day, Rosh Hashanah, Yom Kippur, Sukkot, Shemini Atzeret, Simchas Torah, Thanksgiving, and the Christmas Holiday.

The Mandel Jewish Community Center understands that prolonged vacations or extended absences due to illness or other reasons may occur. Due to the nature of our billing cycles, we will allow you to have the option of suspending your lessons and re-booking them upon your return. The remaining balance will be held on your JSwim account for 3 months, at which time it will be forfeited if funds have not been used. Please note that The Mandell Jewish Community Center cannot guarantee that your same day/time/teacher will be available when you return from prolonged or extended absences.

## **INSTRUCTOR INFORMATION**

Since many of our lessons run consecutively, there may not always be time before or after your child(ren)'s lesson to speak directly with the swim instructor. If you're interested in communicating with your child's instructor, please stop by the front desk office and a representative will be sure to pass the request for conversation on.

The Mandel Jewish Community Center realizes the importance of maintaining the consistency of our swim instructors when working with our children. We will do our best to minimize staffing changes, but unfortunately, there may be times when your child(ren)'s swim instructor may not be available due to unforeseen reasons. If an instructor is absent, The Mandel Jewish Community Center reserves the right to provide a substitute teacher of equal or greater qualifications without prior notice. Please be open-minded about new instructor/substitutes so that your child(ren) will be as well. Also, The Mandel Jewish Community Center cannot promise a male or female instructor. All swim instructors participate in the same training program and all use the same curriculum.

## **SEVERE WEATHER CANCELLATIONS**

**We will close during severe weather conditions, which typically entail heavy rain, cold, lightning, and tropical storm or hurricane warnings.** We will reopen once power is restored and management deems that the JSwim environment and pool conditions meet our standards for safety. If you have any questions about whether or not the pool is open after a storm, please call our office and listen to the recorded voicemail message. During times of uncertainty, we will keep all messages up to date.

If the outside temperature is colder than 60° F, we will cancel swim lessons

If lightning is detected in the area, the pool will be closed. If 15 minutes of the lesson has been completed, there will be NO makeup lesson. If less than 15 minutes of the lesson was completed, there will be a makeup lesson (refer to makeup policy). It is the responsibility of the parent/guardian to call us to see if there will be lessons based on weather conditions.